

pgibbs@co.tyler.tx.us

From: Reeves, Alisha (Government) <Alisha.Reeves@thomsonreuters.com>
Sent: Friday, October 8, 2021 8:36 AM
To: 'pgibbs@co.tyler.tx.us'
Subject: RE: 1000705398 Renewal Quotes

Morning Paula,

Hope you are well!

Wanted to circle back on the renewal options that were sent over, do you have questions for me?

I'd like to give a gentle reminder that your contract post minimum term expires at the end of the month and if we do not have something in place by then your rate will increase by 7% automatically. See below screenshot. Let me know your thoughts either way.

Post Minimum Terms
For Online/Practice Solutions/Software /ProFlex Products: At the end of the Minimum Term your Monthly Charges will increase by 7%. Thereafter, the Monthly Charges will increase every 12 months unless we notify you of a different rate at least 90 days before the annual increase. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel the Post-Minimum Term subscription by sending at least 60 days written notice. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN 55123-1803.

Thanks,
Alisha

Alisha Reeves
Government Dedicated Renewal Specialist

To schedule a time with me, [Click Here](#)

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The Answer Company

610 Opperman Drive D4.N3322
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Direct Phone: 763-326-0116
Fax: 800-741-1414

alisha.reeves@thomsonreuters.com

From: Reeves, Alisha (Government)
Sent: Friday, September 10, 2021 12:38 PM
To: pgibbs@co.tyler.tx.us
Subject: RE: 1000705398 Renewal Quotes

Hi Paula,

I hope you are doing well!

Circling back on my previous email, do you have any questions for me?

Best,
Alisha

Alisha Reeves
Government Dedicated Renewal Specialist

To schedule a time with me, [Click Here](#)

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alisha.reeves@thomsonreuters.com

From: Reeves, Alisha (Government)
Sent: Tuesday, July 27, 2021 10:23 AM
To: pgibbs@co.tyler.tx.us
Subject: 1000705398 Renewal Quotes

Hi Paula,

It was great speaking with you last week!

Here are the renewal quotes that we spoke about.

Option with keeping everything as is.

- 1 year \$614.18/mo 7% year increases
- 2 year \$608.44/mo 5% yearly increases
- 3 year \$596.96/mo 3% yearly increases

With adding the litigation package

- 1 year \$642.18/mo 7% year increases
- 2 year \$627.44/mo 5% yearly increases
- 3 year \$618.99/mo 3% yearly increases

Let me know what option works best.

Thanks,
Alisha

Alisha Reeves
Government Dedicated Renewal Specialist

To schedule a time with me, [Click Here](#)

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